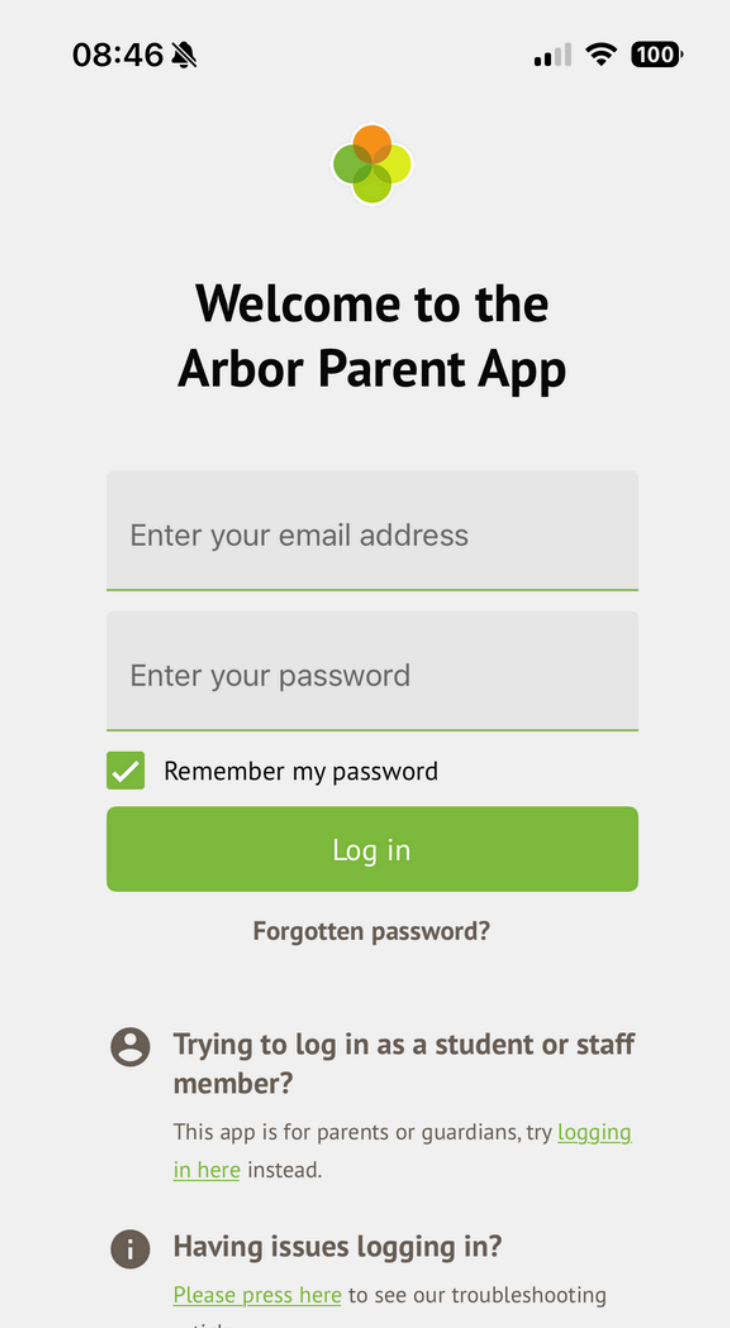


How to Reset Your Password & Add Emergency Contacts to Arbor





08:46


Enter your email address


Enter your password

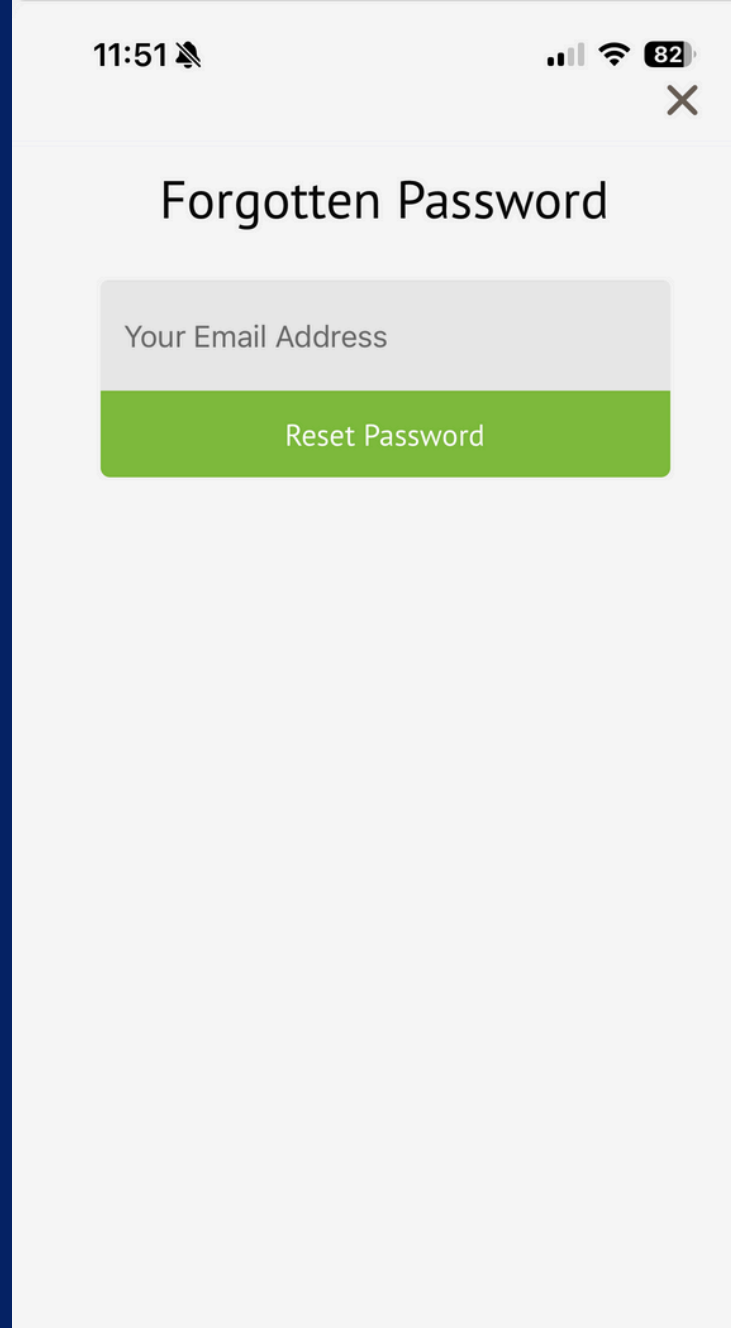
☒ Remember my password

Log in

Forgotten password?

 **Trying to log in as a student or staff member?**
This app is for parents or guardians, try [logging in here](#) instead.

 **Having issues logging in?**
[Please press here](#) to see our troubleshooting article



11:51

Forgotten Password

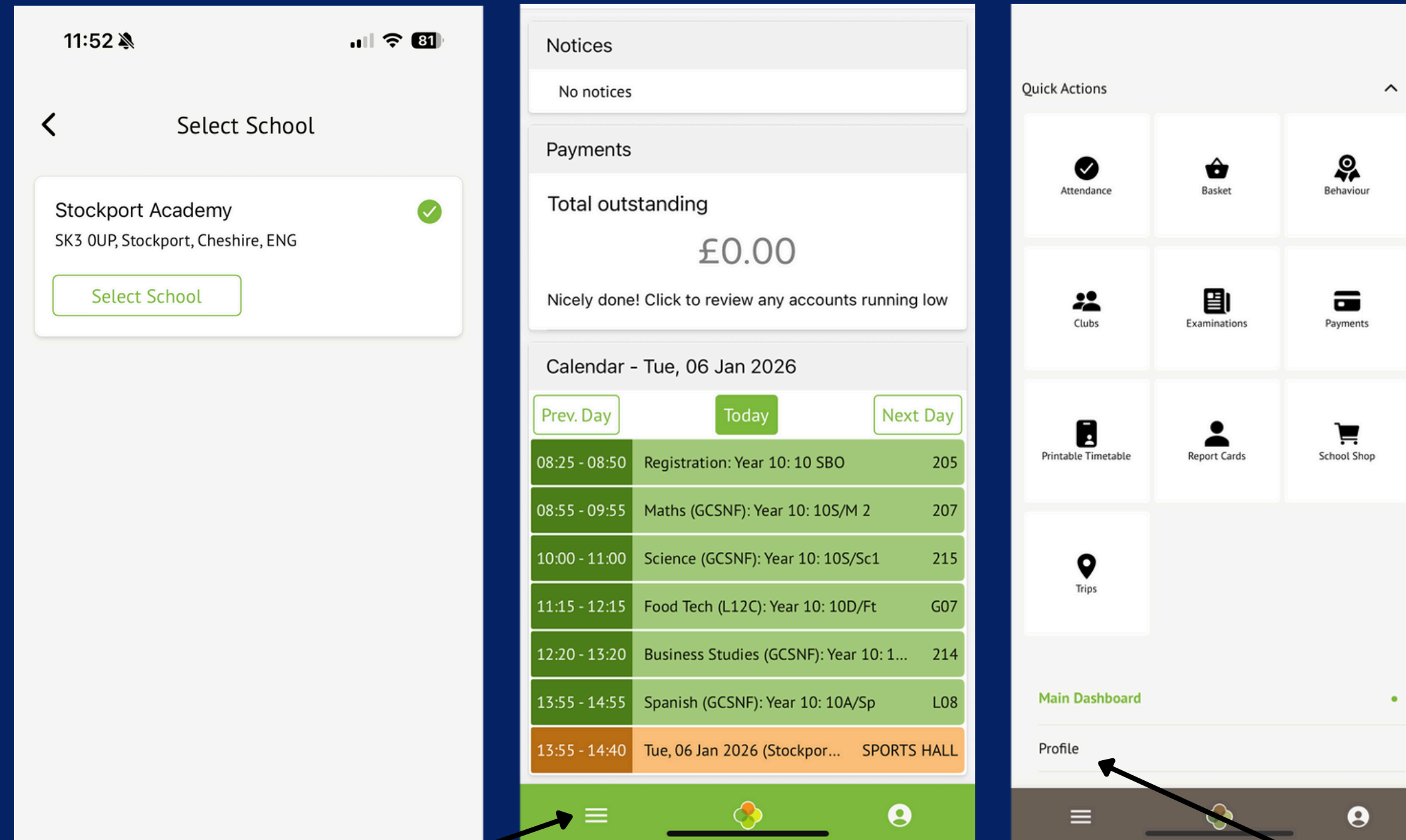
Your Email Address

Reset Password

Log into your Arbor app

If you have forgotten your password or struggling to log in, click 'Forgotten Password' and enter your email address.

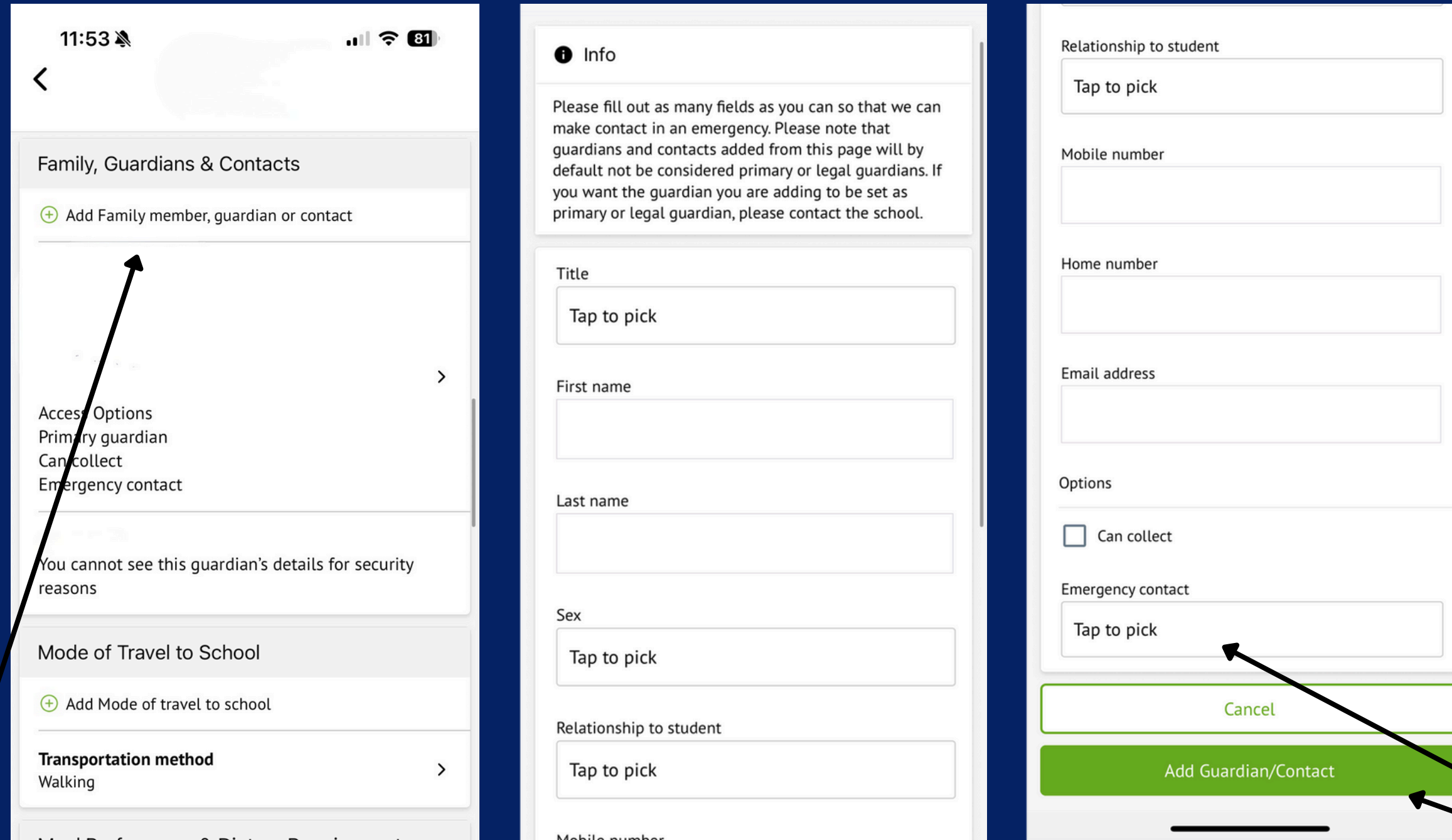
You will get an email sent from Arbor, click the link and update your password.



Select 'Stockport Academy'

You will then enter your Arbor account

Click the 3 lines at the bottom which will take you to another screen, where you need to click 'Profile'



11:53

<

Family, Guardians & Contacts

+ Add Family member, guardian or contact

Access Options
Primary guardian
Can collect
Emergency contact

You cannot see this guardian's details for security reasons

Mode of Travel to School

+ Add Mode of travel to school

Transportation method
Walking

Info

Please fill out as many fields as you can so that we can make contact in an emergency. Please note that guardians and contacts added from this page will by default not be considered primary or legal guardians. If you want the guardian you are adding to be set as primary or legal guardian, please contact the school.

Title
Tap to pick

First name

Last name

Sex
Tap to pick

Relationship to student
Tap to pick

Relationship to student
Tap to pick

Mobile number

Home number

Email address

Options
☐ Can collect

Emergency contact
Tap to pick

Cancel

Add Guardian/Contact

This will take you to all your profile information. Scroll down to 'Family, Guardians & Contacts'

Select 'Add Family Member, Guardian or Contact'

Then fill in the contact information - please make sure you select 'Emergency Contact'

Click Add Guardian Contact

This will then send to school, where we will approve the contact. This will then appear on your child's profile. This does not allow them access to an Arbor account.

Please note for GDPR reasons you will not be able to see the contact details of any parent, guardian or contact that is added to the account, other than their name.

If you have any questions or are struggling to add an additional emergency contact, please email:
enquiries2@stockport-academy.org